

Funeral Policy

OVERVIEW

BACHS recognises that during times of bereavement our members may need assistance and support.

This policy provides a framework for that supports both members and BACHS staff regarding the provision of assistance during and after bereavement.

POLICY STATEMENT

To assist member and BACHS staff during times of bereavement the following policies, and procedures apply:

Provision of Services to Members

1. Refreshments

- a. BACHS will make a contribution of tea, coffee, sugar for the wake only.
- b. A family delegate is to advise BACHS of the time and location of the wake in order for this contribution to be organised.
- c. BACHS may be able to deliver refreshments (within the Bourke town limits only and pending staff availability); alternatively refreshments will be available for pick up at BACHS clinic reception during office hours prior to the wake.
- d. Where possible; 24 hrs advance notice is encouraged.

2. Transport

- a. Transport provided by BACHS within the town limits is for **medical reasons only**.
- b. For clarity: No transport services or vehicles owned and /or operated by BACHS will be used for transporting members or their families in relation to a funeral or a wake.

3. Social, Emotional and Wellbeing Services

- a. BACHS recognises that the death of a family member can be difficult and emotional. BACHS provides social and emotional wellbeing services (SWEB) to any member who may be facing some challenges after the death of a loved one.
- b. BACHS GPs can help people too during this difficult time including making referrals to specialist mental health services if needed.
- c. Psychologist services are also available on a fortnightly basis (pending appointment availability) at BACHS.
To access this service, you will need to see one of BACHS' GPs and be referred.

Related Policies

1. BACHS Transport Policy

Table 1 Previous changes to document

Ver	Issued date	Approved by	Summary of changes
1.0	Dec 2023	Board	No previous versions. This is the original release of this policy & procedure under BACHS. Note previous policy under BAHS has been retracted.