

# Strategic Priorities 2022 – 2024



## First Nations caring for our community

Respect

Commitment

Integrity

Empowerment

Teamwork & Collaboration

### Strategic Priority:

Proactively re-engage with our community to build better care for our community

Attract and retain a committed and skilled workforce

Ensure all services meet our requirements for quality and safety

Build our governance capacity to futureproof the organisation

Review our Financial and Capital Planning

### Action Plan Items:

- Develop an appropriate Community Engagement Strategy to better understand the experiences of our People and ensure care and services are culturally safe
- Develop formal and informal communication channels to rebuild our reputation and community trust in BACHS

- Implement a formal program to help develop a positive internal staff culture
- Develop a simple Housing Strategy for buying or renting housing to meet staff recruitment needs
- Finalise Performance Development Plans and training opportunities for every team member
- Identify a suite of staff conditions and benefits to attract and retain skilled staff

- Review all of our current and potential partnerships for greater impact for our community
- Review the evidence-based Model of Care to ensure it is appropriate for use across the organisation
- Build our capability for stronger Clinical Governance at the level of 'best practice'
- Develop our capabilities in data insights to drive care, service quality and service innovation

- Undertake a review of skills and experience needed at the Board
- Recruit additional Directors and train the Board for stronger governance and future successes, including cultural competencies (where required)
- Develop capability to regularly monitor implementation of these Strategic Priorities

- Finalise our master building plan to achieve a purpose designed and built Clinic
- Develop a board approved Capital Reserves Policy

